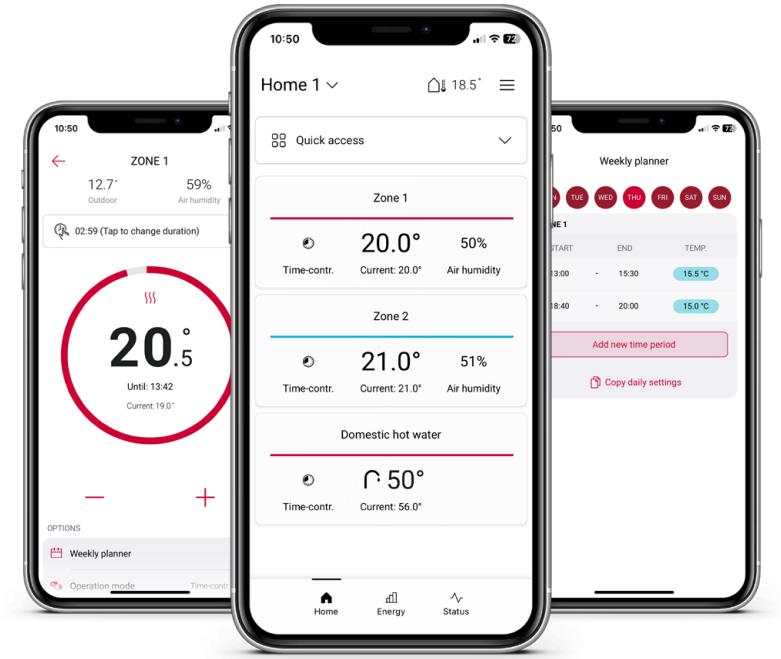
MIGO LINK APP USER GUIDE

Version 3.9.1



glow worm

Dashboard overview

All in one place

The MiGo Link app allows you to control your heating on the go*. The app includes an overview of all active heating and hot water zones, and the tools to easily adjust temperatures and more...

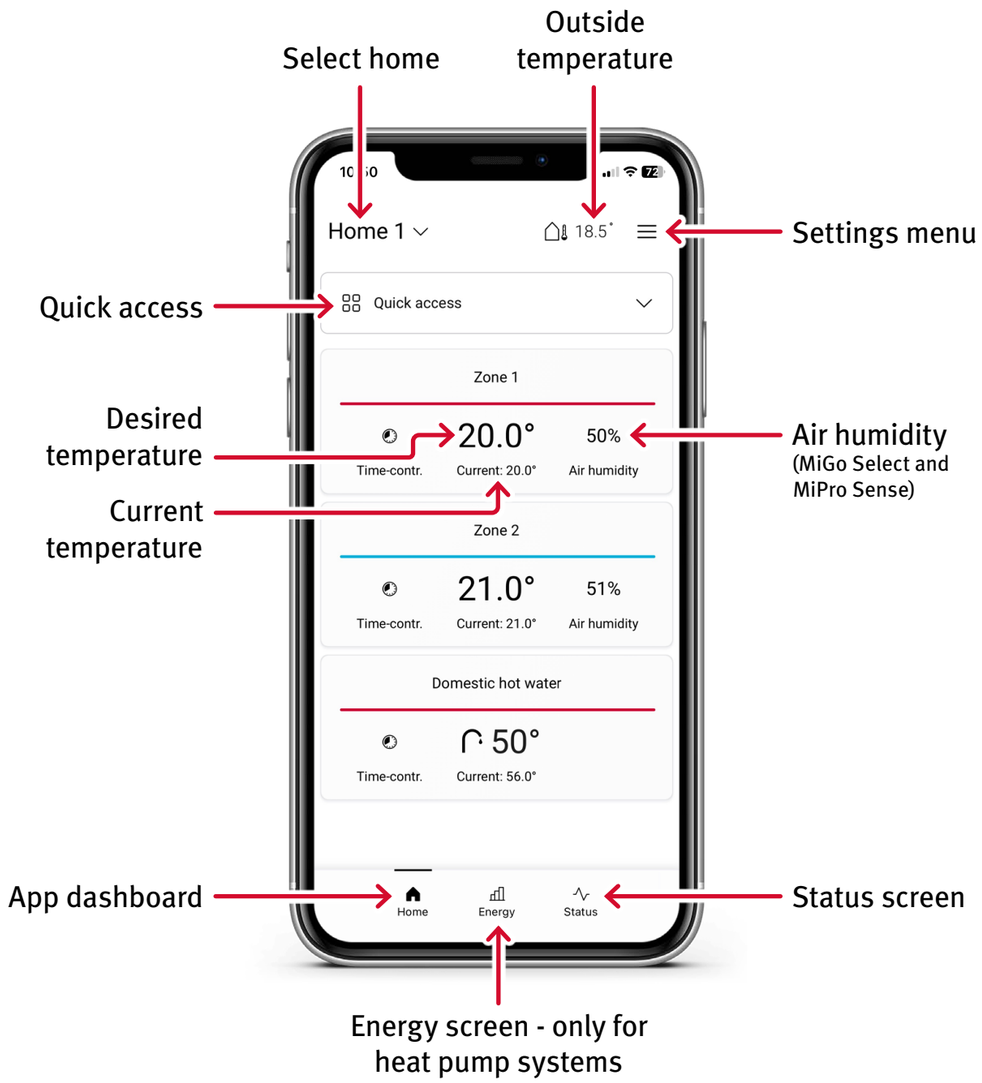
The dashboard lets you...

- ✓ See your heating's status at a glance
- ✓ Check the indoor and outdoor climate
- ✓ Access all main functions from one central place
- ✓ If you have a MiGo Select or MiPro Sense control, you will also be able to see room humidity
- ✓ View consumption data on your heat pump system

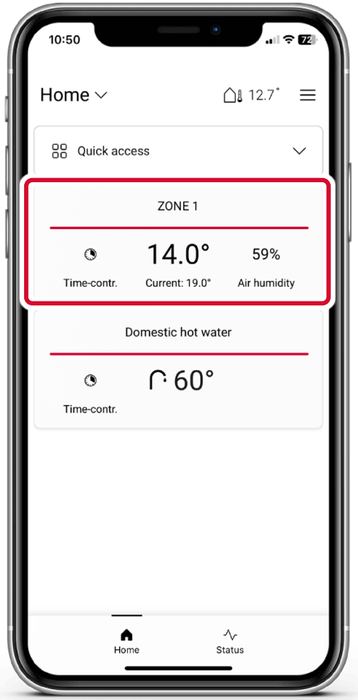
GET IT ON Google Play

Download on the App Store

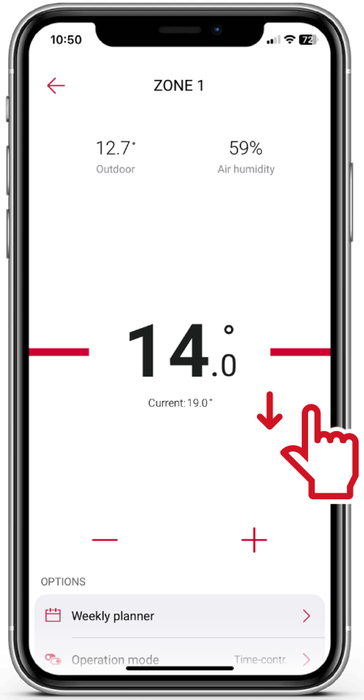
*A MiGo Link internet gateway must be installed with either a MiPro Sense, MiSet, MiGo Select or Climastat Select control for app compatibility.



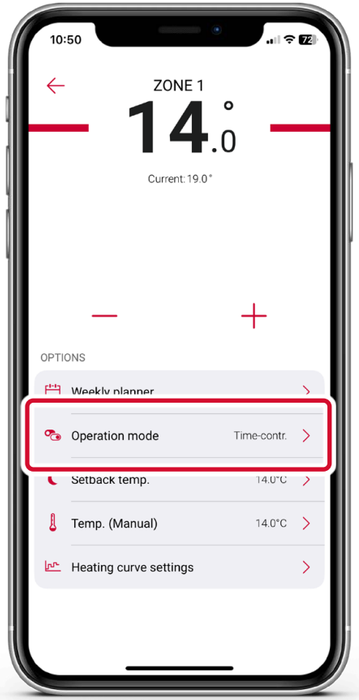
How to change your heating operation mode



Select the zone to update



Scroll to the zone settings



Select Operation mode

To change the mode in a particular zone, first select the zone and then scroll down and select your Operation mode.

Time Control

Follows the time programmes saved in the weekly planner in the app.

Manual

Follows the temperatures set, turn it up when you want it on and down when you want it off.

Heating Off

Turns the heating off and will only turn on if the room falls below the set back temperature.

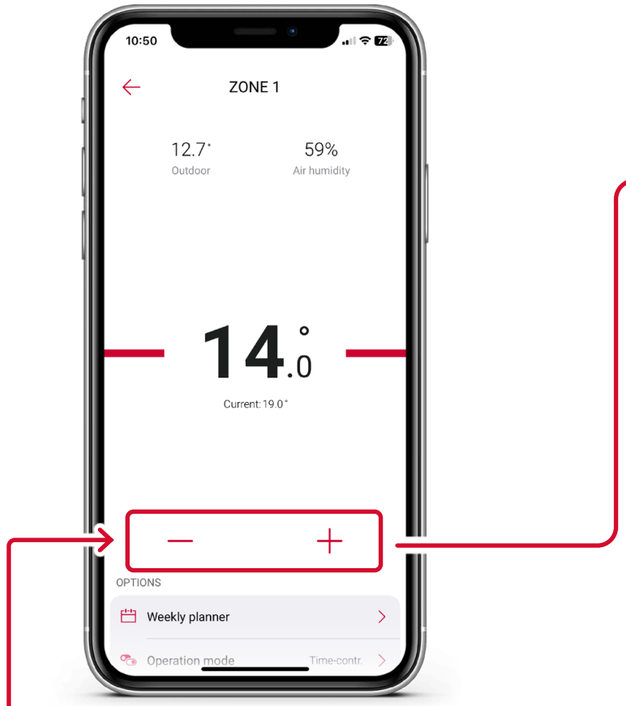
Manual override

Maximum flexibility

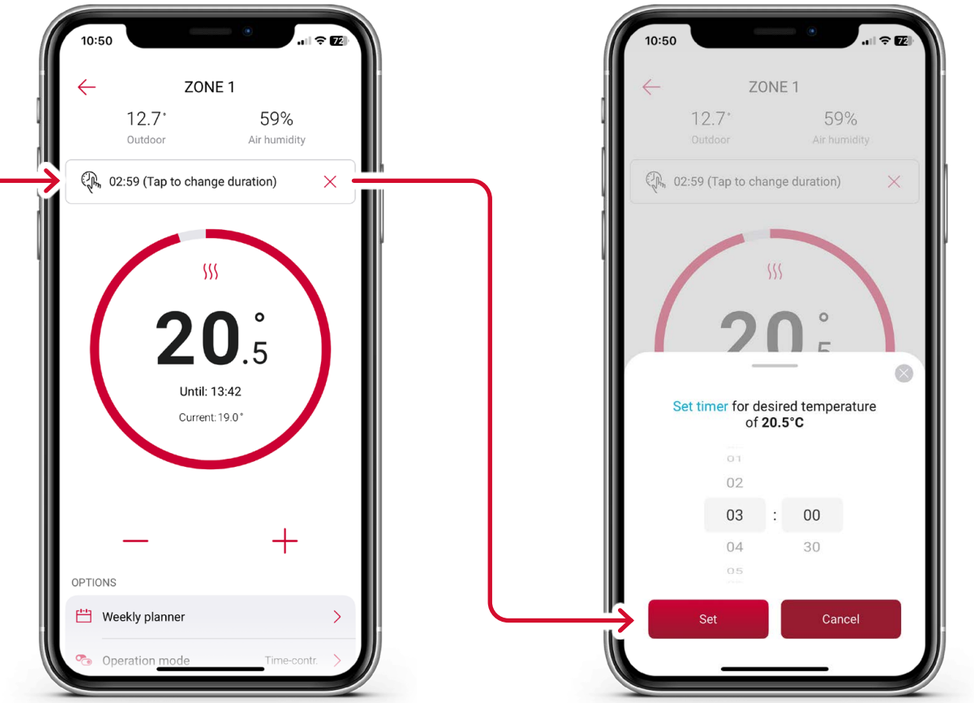
If you've set your heating mode to 'Time Control' but want to temporarily change the room temperature, simply use the + or – to override the system.

When your plans change, you can:

- ✓ Temporarily override your automated settings
- ✓ Quickly adjust the temperature manually



Use the – and + to adjust your desired temperature...



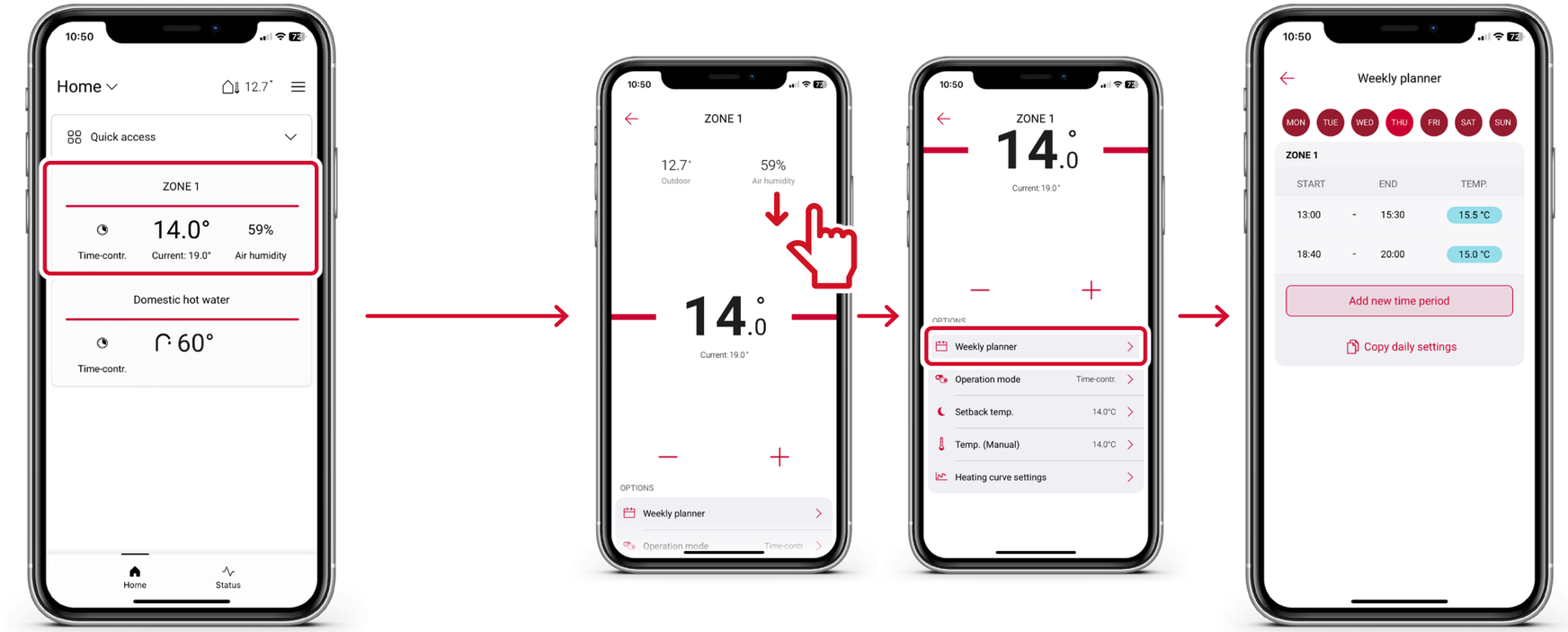
Tap the banner to set a timer for the manual override

Weekly planner

There are two ways to alter the weekly planner. You can either select the settings menu on the overview page, or select the zone you want to change and scroll down to the zone settings to show weekly planner.

Once you are in your weekly planner, you can choose for your heating to turn on at the same time every day or set up individual days as required.

If you would like for every day to have the same heating schedule, you can easily copy the schedule to all other days of the week.



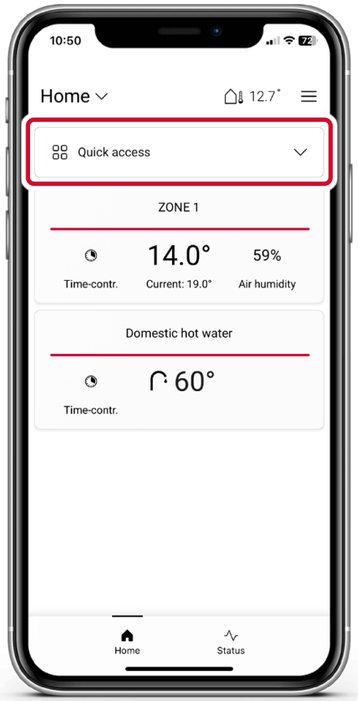
Select the zone to update

Scroll to the zone settings

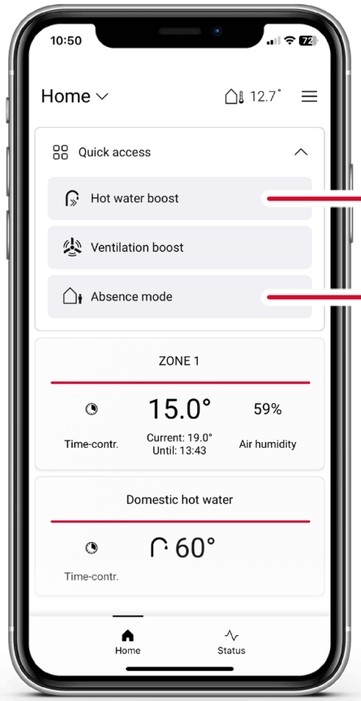
Select Weekly planner

Adjust the settings to your liking

Absence function and hot water boost

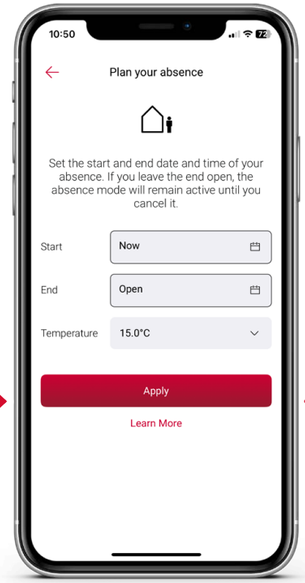


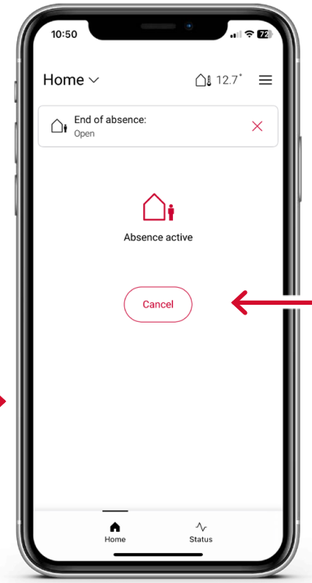
Select
Quick access



Need a bit more hot water outside of your normal schedule?

Use the hot water boost for a quick top to your hot water cylinder.





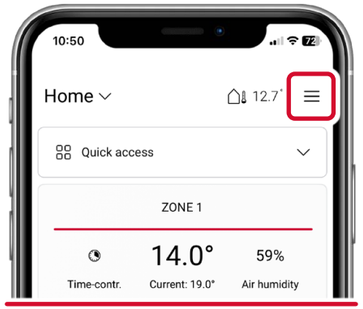
Select Cancel to end the away mode

Managing homes and users

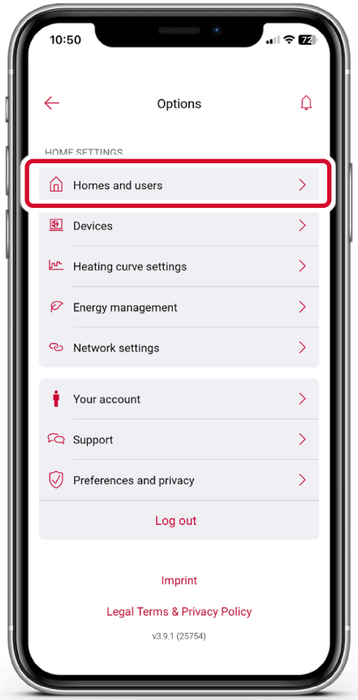
You can add and be added to up to 5 homes on the MiGo Link app.

Main account holders (admin) may also add up to a further 9 other users to control the heating system.

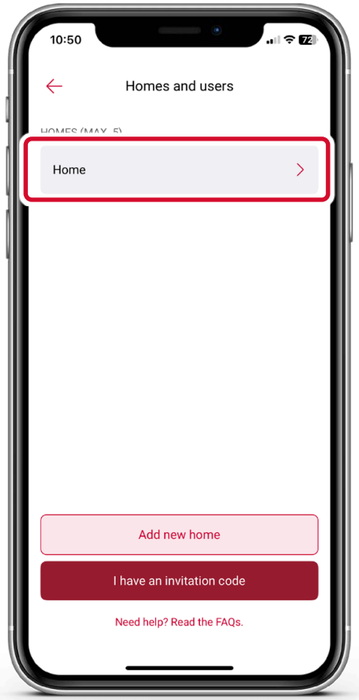
Simply go to Settings, Homes and users, select a home and Invite New User. You may then share a code so other users can join and control the heating in your home. Only the admin may add or remove other users.



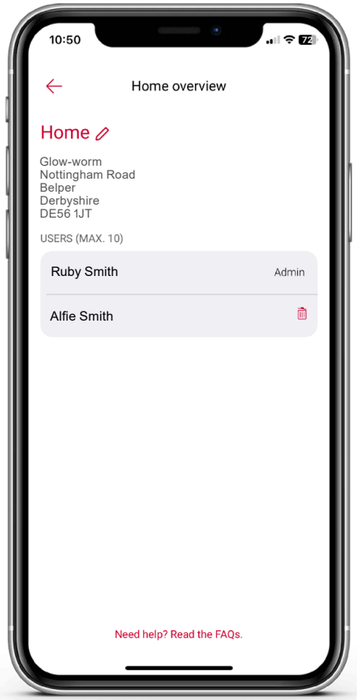
Select the
Settings menu



Select
Homes and users



Select
Home

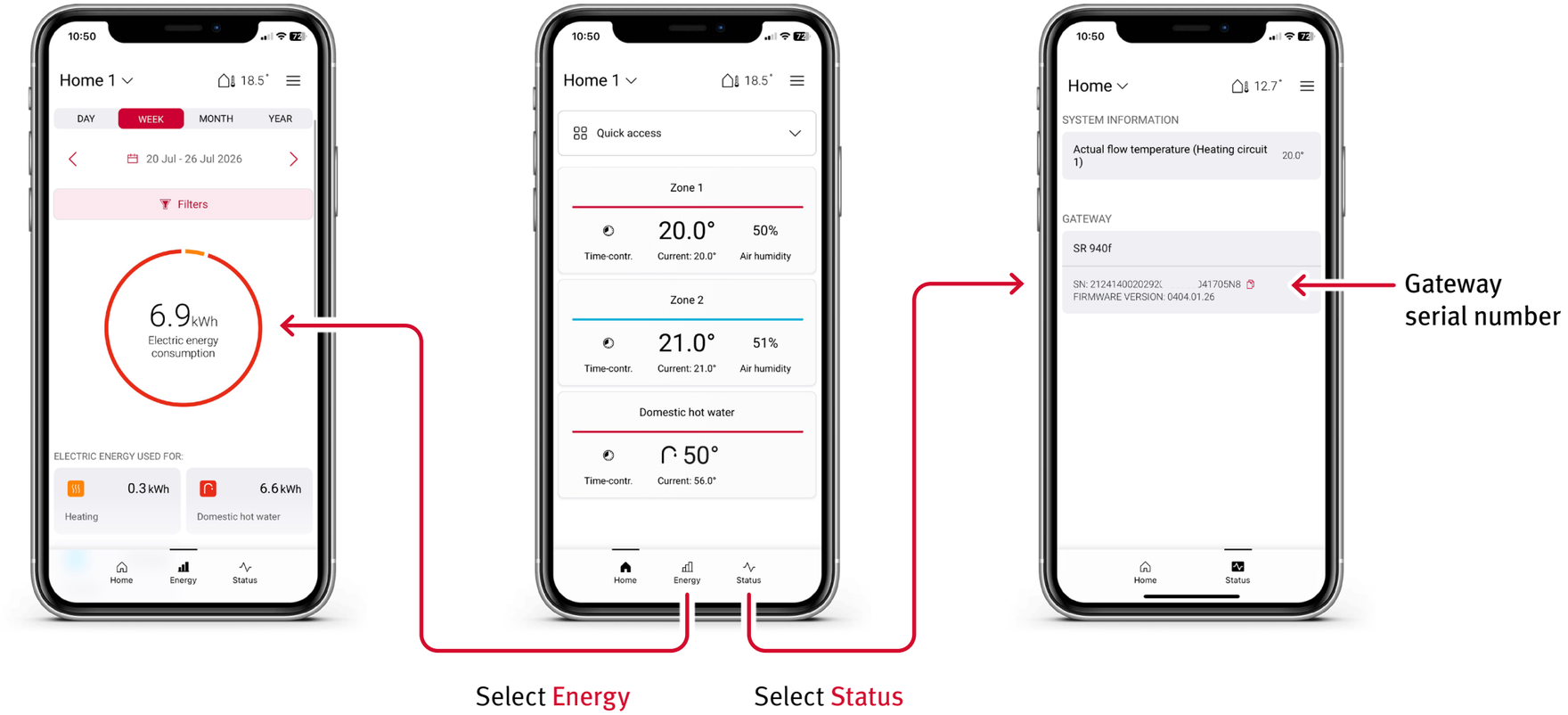


Edit the
home's details

Energy and status screens

The Energy screen is only available for heat pump systems which show the consumption data.

The Status screen shows system information, including serial numbers for the MiGo Link internet gateway.



Frequently asked questions

Where can I set my password and what are the password requirements for the MiGo Link app?

A password for the MiGo Link app has a minimum length of 8 characters, and must contain at least 1 of each: an upper-case letter, lower-case letter, numerical digit and a special character.

The password will be set as part of creating your MiGo Link account.

What do I need to use the MiGo Link app?

You will need a Glow-worm boiler or heat pump with a MiGo Link internet gateway and one of the following thermostats: MiPro Sense, MiSet, MiGo Select or Climastat Select.

Where can I download the MiGo Link app?

You may download the MiGo Link app from the Apple App Store or Google Play Store.

Minimum of iOS 15.1 or Android 10.0 is required.

How do I update the MiGo Link app?

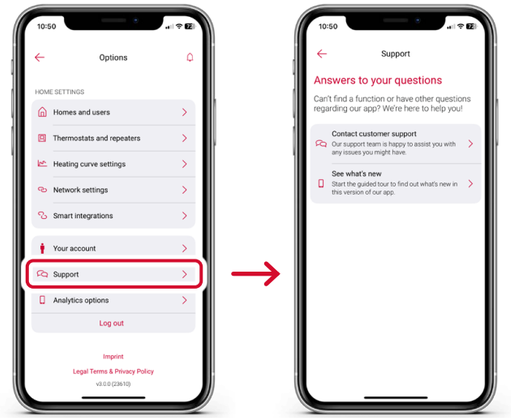
Depending on your phone settings, your app may automatically update. If It doesn't, you may update the app through the Apple App Store and Google Play Store.

How can I send feedback, ask questions, or report concerns from within the MiGo Link app? (e.g, security issues)

If you would like to submit any query, concern or feedback, please use the 'Support' function in the app.

To access the 'Support' function, select the settings menu in the top right of the app dashboard and you will see 'Support' toward the bottom of the screen.

Once your message has been raised, our app support team will reply and update you by email. Replies will be sent to the email address used to set up the MiGo Link account.



Get in touch

For expert advice on Glow-worm controls or any other products, speak to your local installer.

You can find installers in your area, as well as further information on Glow-worm, at **glow-worm.co.uk** or scan the QR code below.



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